

In compliance with the company's internal policies, Horizonte Seletivo Lda. ("KPI Hotel Management Services") provides this reporting channel for all interested parties to report suspicious facts related to the activity of KPI Hotel Management Services.

Through this [link](#), it is possible to send information about issues subject to punishment or to report unethical or illegal actions that violate internal policies or even the legislation in force, so that KPI Hotel Management Services can investigate and sanction actions that do not comply with these standards.

Reports can be made confidentially, indicating the name and contact information or, if you prefer, completely anonymously.

All reports are handled confidentially and securely.

In this link, you can make a new report or follow up on a report that has already been made.

Tracking your reports may be relevant for several reasons:

- 1) To check the status of your complaint to see if any action is being taken.
- 2) To provide additional information about your report.
- 3) If system administrators request additional information to help them resolve the issue or take appropriate action.